

ORIGINAL

Teresa Tenbrink

W-02199A-11-0329
SW-02199A-11-0330

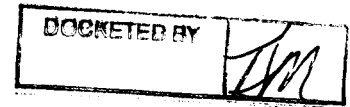


0000144583

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Thursday, April 25, 2013 8:02 PM
To: [REDACTED]
Subject: RE: Pima Utilities

Arizona Corporation Commission
DOCKETED

APR 29 2013



Dear Mr. Pantano,

I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your email regarding the Pima Utilities will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Pima Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application. The Commission's independent analysis of the utility and its application attempts to balance the interest of the utility and its customers.

Commission Staff are very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

You can track the case's activity and progress by visiting the Commissions' e-Docket website, <http://edocket.azcc.gov/edocket/>, and entering the docket numbers W-02199A-11-0329 and SW-02199A-11-0330. They are consolidated numbers. We appreciate your comments and the interest taken on the proposed application.

Sincerely,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: [REDACTED]
Sent: Thursday, April 25, 2013 10:45 AM
To: BitterSmith-Web
Subject: Fwd: Pima Utilities

RECEIVED
2013 APR 29 P 3:55
AZ CORP COMMISSION
DOCKET CONTROL

From: [REDACTED]
To: burns-web@azcc.gov, rburnsweb@azcc.gov
Sent: 4/25/2013 10:41:47 A.M. Mountain Standard Time
Subj: Pima Utilities

My wife and I are 22 year residents of Cottonwood, Sun Lakes, Mr & Mrs Joseph Pantano.

We feel great living in this wonderful community and need your help once again to stop the cost increases from Pima Utilities as unfair and wrong. Additional increases could result in financial hardship on some of our loyal residents.

Thank you for past assistance.

Respectfully,
Joseph Pantano

W-02199A 11-0329
SW-02199A-11-0330
Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Thursday, April 25, 2013 8:01 PM
To: 'joe bibler'
Subject: RE: Pima's request for additional levies

Dear Mr. & Mrs. Bibler,

I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Your email regarding the Pima Utilities will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Pima Utilities application.

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Sincerely,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

From: joe bibler [REDACTED]
Sent: Tuesday, April 23, 2013 4:46 PM
To: BitterSmith-Web
Subject: Pima's request for additional levies

Dear Mrs. Bitter-Smith,
We are both Sun Lakes residents and customer of Pima. We understood the recent rate increases granted Pima but are not in accord with proposed add-ons. We register our opposition. Respectfully, Pat and Joe Bibler